



Elastomeric Material Solutions | 1 Technology Drive | Rogers, CT 06263 USA

May 27, 2021

Dear Valued Customer,

As previously communicated, severe cold weather conditions in Texas at the end of February significantly disrupted manufacturing in that area and compelled our suppliers of certain key raw materials used in the production of PORON® and enlighten-u® material to declare force majeure.

These events caused a severe interruption in the supply of materials to our North American manufacturing facilities and, understandably, over the course of the last few months impacted our ability to fill open orders from those facilities.

While our suppliers are still currently operating under force majeure, they have reported their factories are back to an operational status. However, their efforts to fill their pipeline and reduce a large backlog of open orders is taking longer than initially expected.

As our suppliers are taking longer than expected to stabilize their supply chains, the downstream impact is that Rogers is not consistently receiving the volume of certain key raw materials needed to meet our backlog of demand. While we are still able to produce today, we anticipate not being able to manufacture at full capacity until at least August given the current raw material supply.

Due to the continuation of these raw material supply challenges the lead times for all polyurethane product lines will be increased by an additional two weeks. A large portion of orders with ship dates in late June and July may be pushed into August. For information regarding your open orders, please contact your Rogers Customer Service Representative.

Our Supply Chain and Senior Management teams continue to be in close contact with our suppliers as we work toward returning to firm delivery schedules. Additional updates will follow as new information is available.

In addition, due to the challenges of these circumstances - and to aid in longer-term order visibility - the order acceptance policy will temporarily be expanded to accept orders as far out as 180 days in the future. Some limitations may apply.

Thank you for your continued patience as we navigate to bring this situation to a successful close and resume our normal production and supply plans.

A handwritten signature in black ink, appearing to read 'Colin Gouveia'.

Colin Gouveia
SVP and General Manager
Elastomeric Material Solutions